

BENEFITS COMMITTEE UPDATE

At the CRA's Mid-year Meeting earlier this year, Chevron's Benefits Staff provided the following handout outlining where we "turn" with questions and problems. This is specific to Post-65 Retiree Support.

The Chevron Human Resources Service Center is the primary contact for:

- Qualifying Life Events (e.g., death process)
- Address Change (maintain the *master data file*, pension, life insurance)
- HRA Amount – if you think the amount at OneExchange is wrong
- If Post-65 data or the post-65 dependent data is not showing at OneExchange
- Retiree Enrollment Milestone questions
- If Pre-65 dependents are eligible for coverage and need to enroll/change
- Special Groups (e.g., Post-65 not living in the U.S., Post-65 not eligible for Medicare)

Contact: 888/ 825-5247 or outside the U.S. : 610/ 669-8595
Hr2.chevron.com/retiree

OneExchange is primary contact for:

- Address Change – (*health care only*)
- Request for materials to be reprinted and mailed
- Questions about OneExchange communications
- Enrollment questions for Post-65
- Enrollment deadlines for Post-65
- Coverage available on the Exchange
- Questions about how the HRA process works
- Questions or issues for plan(s) in which you are enrolled in through OneExchange (medical, prescription drugs, dental or vision).

Contact: 844/ 266-1392 or outside the U.S. : 801/ 994-9805
<https://medicare.oneexchange.com/chevron>